



Personal view: How the Millennial Generation connects

By Gary A. Curtis

Financial Times, November 4 2008 16:17

E-mail is so 1998. IM-ing, texting, Twittering? Now we're talking – or to be more specific, that's how the next-generation workforce is talking.

As the “Millennials” establish themselves in the workplace, they are by-passing the conventional enterprise technology tools thrust upon them, including e-mail. Instead, they are relying on a host of new collaboration tools – many not sanctioned by corporate IT.

Those attitudes emerge loudly and clearly in new [Accenture](#) research examining how young people think about and work with information technology. The findings demonstrate how important it is for CIOs to recognise – and accommodate – the technology expectations of Millennial workers.

To read the full article, click [here](#) (you must register for free on the *Financial Times* website).